

IMPACTS OF IEBC DEMONSTRATIONS TO BUSINESSES IN CBD SURVEY

Good morning/afternoon. My name is _____ from DALWORTH Research. We are currently conducting a survey on the perceptions and impacts of IEBC demonstrations amongst business community within Nairobi CBD. The study is being conducted on behalf of KEPSA.

May I spend a few minutes going through a questionnaire with you? The session will only take 15 minutes. Your response will be kept confidential and it is fully voluntary for you to participate. Would you like to participate?

Interviewer name			
Respondent's name			
Gender	Male	Female	

Name of business			
Location of Business (Street Name)			
Location of Business (building)			
Telephone number			
Name of respondent			
Designation			
Category of the respondent (Sectors)	Manufacturing	1	Continue with interview
	Retail	2	Continue with interview
	Energy	3	Continue with interview
	Tourism	4	Continue with interview
	Building and Construction	5	Continue with interview
	ICT	6	Continue with interview
	Agriculture, Forestry & Fishery		Continue with interview
	Transport and infrastructure		Continue with interview
	Banking and Finance		Continue with interview
	Other specify		
Number of staff in this branch			
Annual turnover	>5million		51-100million
	50million		Over 100m
Duration business has operated from CBD in years		Insert in years	

AWARENESS OF IEBC DEMONSTRATIONS

1. Are you aware of the IEBC Demonstrations?

YES	>Q2
NO	>terminate

2. What are the demands from CORD that triggered the IEBC demonstrations?

New voter register	1
Replacement of commissioners	2
Commissioners to be part time	3
Disbandment of IEBC	4
Don't Know	5
Other	6

EFFECT ON BUSINESS ENVIRONMENT

3. In your opinion, have the IEBC demonstrations had a positive, negative or no effect at all on the business environment?

The demonstrations have had a negative effect	>Q4
The demonstrations have had a positive effect	>Q6
The demonstrations have had no effect	>Q6

4. In your opinion, what are the short term effects on the business environment?

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5. What are the long term impacts on the business environment?

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IMPACT OWN BUSINESS

6. Looking at the impact on your business, do you think the IEBC demonstrations negatively affected your business?

YES	1	>Q7
NO	2	>Q9

7. What has been the impact of the demonstrations on your businesses?

Loss of business revenue due to business closure	1	>Q8
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Loss of business revenue due to limited flow customers	2	>Q8
Employee missing work due to inaccessibility	3	>Q8
Destruction/loss of property	4	>Q8
Looting of businesses	5	>Q8
Other specify	6	>Q8

8. I would like you to look at each time there is an IEBC demonstration. What is the.... [READ OUT LIST]

	Value in Kshs
Estimated business revenue loss per day	
Estimated value of property lost in destruction/looting since demonstrations began	

9. In relation to IEBC demonstrations, what measures have you taken to mitigate your business against any losses?

Enforcement of premises with grills, etc.	1
Increased security personnel	2
Installing surveillance cameras	3
Insurance covers	4
Rescheduling of work to other days	5
Business closure	6
Other specify	7

10. What was the total cost you have incurred to mitigate your business against any losses?

Insert figures in Kshs	
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11. In relation to your business, how likely are you to relocate your business to another part of the city?

Very likely	1
Somewhat likely	2
Neutral	3
Somewhat unlikely	4
Very Unlikely	5

STAKEHOLDER'S RATING

12. To what extent do you approve each of the following institutions or people role in the IEBC demonstrations?

	Police	CORD	Jubilee	Media	Your customers
Highly approve					
Approve					
Neither approve nor disapprove					
Disapprove					
Disapprove highly					

13. Why do you say you approve/disapprove the police's role in the IEBC demonstration?

14. Why do you say you approve/disapprove CORD Party role's in the IEBC demonstration?

15. Why do you say you approve/disapprove the Jubilee Party role in the IEBC demonstrations?

16. Why do you say you approve/disapprove the Media role in the IEBC demonstrations?

17. Why do you say you approve/disapprove your customers' role in the IEBC demonstrations?

18. Are you aware of the IEBC talks between the government and the opposition?

YES	1	>Q18
NO	2	>Q19

19. How confident are you that the talks will resolve the IEBC stalemate?

Very confident	
Confident	
Neither approve nor disapprove	
Not confident	
Not confident at all	

BUSINESS CONFIDENCE INDEX

Current economic conditions vis a vis 6 months ago

20. How would you rate the overall economic conditions for Kenya today as compared to 6 months ago? Would you say that ...? (TICK ONE)

Current economic conditions for Kenya are BETTER today than 6 months ago	
Current economic conditions for Kenya are THE SAME as 6 months ago	
Current economic conditions for Kenya are WORSE today than 6 months ago	

Expectations for the economy, 6 months ahead

21. What is your expectation of the economic conditions for Kenya 6 months today? Would you say that? (TICK ONE)

The economic conditions 6 months from today will be better	
The economic conditions 6 months from today will be the same	
The economic conditions 6 months from today will be worse	

Current conditions for own industry vs 6 months ago

22. How would you rate the conditions of your industry or sector today as compared to 6 months ago? Would you say that the ...? (TICK ONE)

Current conditions in my industry/sector are better today than 6 months ago	
Current conditions in my industry/sector are the same today as was 6 months ago	
Current conditions in my industry/sector are worse today than 6 months ago	

Expectations for the industry, 6 months ahead

23. What is your expectation of the economic conditions your industry or sector 6 months today? Would you say that? (TICK ONE)

The conditions of my industry/sector 6 months from today will be better	
The conditions of my industry/sector 6 months from today will be the same	
The conditions of my industry/sector 6 months from today will be worse	

POLITICAL ECONOMY

Current political environment now vis a vis 6 months ago

24. How would you rate the political environment in Kenya today as compared to 6 months ago? Would you say that ...? (TICK ONE)

Current political environment in Kenya are BETTER today than 6 months ago	
Current political environment in Kenya are THE SAME as 6 months ago	
Current economic conditions for Kenya are WORSE today than 6 months ago	

Expectations for the political environment 6 months ahead

25. What is your expectation of the economic conditions for Kenya 6 months today? Would you say that? (TICK ONE)

The political environment 6 months from today will be better	
The political environment 6 months from today will be the same	
The political environment 6 months from today will be worse	

END INTERVIEW